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## **Future Proof Your Technicians Without Busting the Budget With On-Site Training by DCB**

Many utilities are bringing their engineers and technicians up to speed on the new technologies by utilizing DCB's on-site training services. As telco vendor TDM technologies such as DS0, DS1, and 4-wire circuits are being terminated by sunset provisions, utility operators are forced to move into technology realms that are frequently unfamiliar to their front-line people. Packet switched networks, carrier ethernet, MPLS, SDH, and SONET high speed networks require a different mindset and training.

DCB offers on-site training with our technology experts delivering interactive hands-on collaborative learning. Classes are customized to meet the customer's unique needs, but often cover basics and advanced details of fiber, SONET, TDM, network management, configuration of advanced networks and channel mapping, management systems such as iNET and INMS. Hands-on training using hardware platforms from Loop International such as the AM-3440, O-9500, or other cross-connect and integrated access devices are often used in portions of the class.

These custom classes are typically one to three days in length, with 30% TO 80% the time being spent with true hands-on work using the same equipment people work on in when they return to the field. A CDROM or USB memory stick reference tool is always provided for each attendee for later review and reference.

A typical class contains five to fifteen students, and multiple classes may be scheduled back-to-back with additional students. Utilities have noted that it's much more economical and efficient to fly one or two DCB experts to the local area than it is to pay for travel expenses and time for multiple employees to attend far-off training.

**We've trained technicians at some of the most advanced and largest power utilities and government agencies in the country. Since our first classes over 25 years ago, hundreds of technicians and engineers have benefited from our expertise.**

To schedule a class or obtain a training schedule quote, simply contact your DCB sales or support representative.